

Qubole Subprocessors

Service provider	Purpose of provider	Type of provider	Specific service or functions interacting with PII	Geographic location	Compliance impact
Amazon AWS	Provides production infrastructure supporting Qubole Control Plane Services	IaaS	QDS user name and email Application log data (potential PII) Limited temporary cache storage data processing results (potential PII)	US (us-east-1, us-west-2) EU (eu-central-1) AP (ap-south-1)	GDPR-Qubole subprocessor
Microsoft Azure	Provides production infrastructure supporting Qubole Control Plane Services	IaaS	QDS user name QDS user email Application log data (potential PII) Limited temporary cache storage data processing results (potential PII)	US	GDPR-Qubole subprocessor
Oracle Cloud Infrastructure	Provides production infrastructure supporting Qubole Control Plane Services (Future)	IaaS	QDS username and email QDS user email Application log data (potential PII) Limited temporary cache storage data processing results	US	GDPR-Qubole subprocessor
SendGrid	Provides outbound QDS application alert and service emails to QDS user	SaaS	QDS user email address	US	GDPR-Qubole subprocessor
Intercom.io	Provides in application user communication service	SaaS	QDS user email address QDS user ID	US	GDPR-Qubole subprocessor
Zendesk	Provides QDS customer service ticketing services	SaaS	QDS user email address QDS user ID	US	GDPR-Qubole subprocessor
Salesforce Service Cloud	Provides QDS customer service ticketing services	SaaS	QDS user email address QDS user ID	US	GDPR-Qubole subprocessor
Starburst Data (Presto Support)	Provides outsourced product troubleshooting escalation services.	Support Services	Access to log data used to troubleshoot data processing cluster problems. (potential PII)	Global	GDPR-Qubole subprocessor